

As the COVID-19 pandemic continues to evolve on an hourly and daily basis, the City of Danielsville is committed to continuing to provide our citizens, visitors and staff with essential governmental services in the most convenient, efficient and professional way possible.

While taking all the necessary precautions that you have heard in the media and from other governmental organizations, we want to also assure you that we will be responsive to your governmental needs during this time of uncertainty.

Some of our methods of operation may change for a short time so we urge you to be patient and understanding, while limiting your requests for non-essential services.

In an effort to keep city hall operating and to keep our staff safe, we have made the decision to handle all city business via telephonic or computer-based applications. We're sorry for the inconvenience. We ask that our customers reach us by phone or e-mail to handle city business until such time there is an improvement in the situation.

Our public safety personnel will certainly answer calls for service; however, we request that non-emergency calls be kept to a minimum so our resources can be used to the fullest extent in cases of emergency. The health and safety of our first responders is absolutely essential to the health and safety of our community.

Also vital is the continuity of our reliable utilities. Because our water, and wastewater facilities are secure, we will continue to provide safe and reliable utility services to all our customers. In order to keep everyone safe and healthy, we ask that customers avoid personal contact with our customer service representatives by using alternative methods of communication and payment, and by doing business through on-line services, mail, drop-box, or telephone. Conducting business in this manner will insure no interruption of services for our customers.

Solid waste services are also essential to a healthy community and will continue on schedule. For the safety of our solid waste personnel, we ask that if your household has been identified as a COVID-19 patient or has residents under quarantine, that you call our office and advise our staff so that the solid waste employees can take extra precautions when handling your household waste.

With economic conditions conducive to positive growth in business, building, and remodeling, we remind our businesses and contractors that permits, plans, and occupational licenses can be accessed through on-line methods or via email and our staff is available to answer any questions by phone. This will assist in keeping our customers and staff healthy with minimal need for personal contact.

Because the economic vitality of our community is crucial, we ask you to continue to patronize our local businesses while using recommended social distancing and hygienic techniques.

As we continue to monitor this unfamiliar and frightening phenomenon, rest assured that we are coordinating with our federal, state and local partners, including our Emergency Management Agency and our local and regional Department of Public Health. We ask that you be attentive to our news releases and social media posts and do not hesitate to contact our staff for any questions or concerns. Attached is a listing of the appropriate web sites, phone numbers, and other useful information to provide continuity of services as referenced above.

Official Website

www.cityofdanielsville.us

City Hall phone number 706 795 2189

City Hall fax number 888 295 1935

City Clerk's e-mail spayne@cityofdanielsville.us

Utility Dept's e-mail cityhall@cityofdanielsville.us

You may Pay your utility bill online at: www.cityofdanielsville.us

From the Home Page scroll down to:



Call via Phone with a Credit/Debit Card

Drop Payment into our Dropbox located at the City Hall Entrance

Or Mail your payment via USPS

Our Public Safety Department can be contacted by calling City Hall at 706 795 2189 Ext# 104 for non-emergency matters.

FOR ALL EMERGENCY MATTERS CALL 911

For after-hours **water and sewer emergencies** please call **706 201 4876**

NOW IN EFFECT

**CITY STAFF WILL CONTINUE
TO WORK M-F 8 AM – 5 PM**

**THE DOOR WILL BE LOCKED
AND CUSTOMERS ARE ASKED
TO PLEASE HANDLE CITY
BUSINESS VIA TELEPHONE OR
EMAIL.**

**SEE SEPARATE PAGE FOR
CONTACT NUMBERS & EMAIL
ADDRESSES.**

**WE ARE SORRY FOR THE
INCONVENIENCE.**